Privacy Policy – Intlabs Technology

Last Updated: 30-1032025

Intlabs Technology ("Company", "we", "our", "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website, software applications, or services ("Services").

1. Information We Collect

We may collect the following types of information:

Personal Information

- Name
- Email address
- Phone number
- Business details
- Billing information (if applicable)

Technical & Usage Data

- IP address
- Browser/device information
- App usage logs
- · Cookies & tracking data

Third-party Data

We may receive information from integrated services such as Google, Firebase, payment gateways, SMS gateways, etc.

2. How We Use Your Information

We use collected data to:

- Provide and maintain our services
- Improve user experience
- Communicate updates, support & marketing offers
- Process payments and billing
- Ensure security & prevent fraud

3. Sharing of Information

We do **not sell** or share your personal information except:

- With trusted service partners (Hosting, Payment, Firebase, SMS gateways, etc.)
- When required by law or government authorities
- With your consent

4. Data Security

We implement industry-standard measures to protect your data but cannot guarantee 100% security due to internet transmission risks.

5. User Rights

You may request to:

- Access your data
- Update or correct your information
- Request deletion (unless required for legal purposes)

Contact: info@intlabstech.com

6. Cookies & Tracking

Our website and SaaS applications use cookies for:

- Analytics
- Login authentication
- User preferences

You can disable cookies in your browser settings.

7. Third-Party Services

Our services may use third-party APIs such as:

- Google Firebase
- Payment gateways
- Cloud platforms (AWS/Google Cloud)
- SMS/WhatsApp/RCS Communication platforms

These tools have their own privacy policies.

8. Changes to Privacy Policy

We reserve the right to update this policy at any time. Continued use of our services means you accept the updated policy.

9. Contact Us

For questions, contact us at:

info@intlabstech.com

mww.intlabstech.com